

CODE OF CONDUCT

America's Ticket ("AT," "we" or "us") allows everyone to get involved in our democracy. To create a safe environment and to protect the experience of our community members, there are limits on what is allowed.

This Code of Conduct, along with our Privacy Policy, and Terms of Service govern access to and use of America's Ticket. If you ever see something on our platform that violates these rules, please report it to us. Please note that we may need to change this Code of Conduct from time to time and reserve the right to do so. The most current version will always be available on the AmericasTicket.com website.

In addition to the specific terms of this Code of Conduct and our other written policies, you may not use America's Ticket for any unlawful purposes or in furtherance of illegal activities. By using America's Ticket, you agree to comply with all applicable laws governing your online conduct and content.

All individuals accessing or using America's Ticket must abide by these policies. If violations are observed, reported, or suspected, we may, in our discretion, do any or all of the following:

- Cut off, suspend, or limit access to AT or any or all of its functions;
- Inform your bank, credit card issuer, other AT users, law enforcement, and/or impacted third parties of your actions;
- · Update or remove information you have provided if it is allegedly or actually inaccurate;
- · Refuse to provide you or your related campaigns or organizations with access to AT in the future; and
- Take legal action against you.

If you attempt to evade a suspension or account cancellation by creating new AT accounts, we reserve the right to suspend your new accounts.

Free and Open Dialogue

We will enact policies and take action as we deem it necessary to maintain an environment that serves freedom of expression and open dialogue. We will protect diverse opinions and beliefs by prohibiting behavior that in our judgment crosses the line into abuse, including the use of harassment, intimidation, or fear. In response to complaints or problematic behavior and messaging, we will consider whether

- The behavior is targeted at an individual or group of people;
- A report has been filed or we have received a complaint;
- The behavior is newsworthy and in the legitimate public interest.

Speech and Conduct Standards

<u>Harassment</u>: You may not harass, intimidate, or attempt to silence or drown out the message or voice of any user or group, or incite other people to do so. While you may comment via your AT Account, you may not do so in violation of these guidelines, or the AT terms of service or privacy policy.

<u>Hateful Speech or Conduct</u>: You may not promote violence, threaten, insult, menace, attack, incite fear, spread misinformation, degrade, or harass other people on the basis of race, ethnicity, national origin, sexual orientation, gender, gender identity, religious affiliation, age, disability, or disease. We reserve the right to terminate accounts that violate these guidelines.



<u>Threats</u>: You may not threaten to expose someone's private information. You also may not threaten to hack or break into someone's digital information.

Any account engaging in the following activities may be temporarily locked or subject to permanent suspension. An account created to replace a suspended account, and any related user(s) or individual(s) may be permanently suspended.

- **Negative Practices**: Speak about yourself and your campaign. Candidates and campaigns are not allowed to communicate about, to, or towards another candidate, campaign, or political party.
- **Vulgarity/Language**: Keep it clean. AT will not tolerate any use of what is traditionally understood to be vulgar or inappropriate language.
- **Bias/Racism**: AT will not tolerate any use of what is traditionally understood to be racist, sexist, or otherwise discriminatory speech or messaging of any kind.
- Malware/Phishing: You may not publish or link to malicious content intended to damage or disrupt another person's browser or computer, or to compromise a person's privacy.

Deceitful Activity

You may not impersonate individuals, groups, or organizations in a manner that could mislead, confuse, or deceive others, or in any other manner that would violate local, state, or federal laws or regulations.

Security

To promote a stable and secure environment, you may not do, or attempt to do, any of the following:

- Access, tamper with, or use non-public areas of our systems, or the delivery systems of our service providers.
- Breach or circumvent any security or authentication measures, or probe, scan, or test the vulnerability of any system or network.
- Access or search, or attempt to access or search, AT by any means other than through our currently available, published interfaces, pursuant to applicable terms and conditions.
- Forge any TCP/IP packet header or any part of it in any way, or use AT to send altered, deceptive, or false source-identifying information.
- Interfere with or disrupt AT or the access of any user, host or network, including, without limitation, sending a virus, overloading, flooding, spamming, mail-bombing, or scripting the creation of content in such a manner as to interfere with or create an undue burden on AT.

No Spam

You may not use AT for the purpose of creating or distributing spam messages. We define spam as bulk, excessively repetitive, or aggressive communications that attempt to manipulate or disrupt AT or the experience of users to drive traffic or attention to unrelated accounts, products, services, or initiatives in which any such user has not expressed an interest.



Factors that we use to determining what conduct is considered to be spamming include:

- Number of messages sent over a short time period;
- Content of the messages, including the content of links and linked sites;
- Whether a large number of people have blocked you;
- Any spam complaints filed against you;
- Duplicate or substantially similar accounts;
- Apparent attempts to manipulate a trending or news topic to drive traffic or attention;
- Whether you add users to lists in a bulk or aggressive manner;
- Whether you create fraudulent accounts, account interactions, or impressions; and
- Whether you attempt to artificially inflate account interactions.